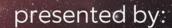
HOW FAR CAN WE GO?

ARE WE GETTING TOO EXPENSIVE?

Salaries in Kraków



JOANNA MANDEL

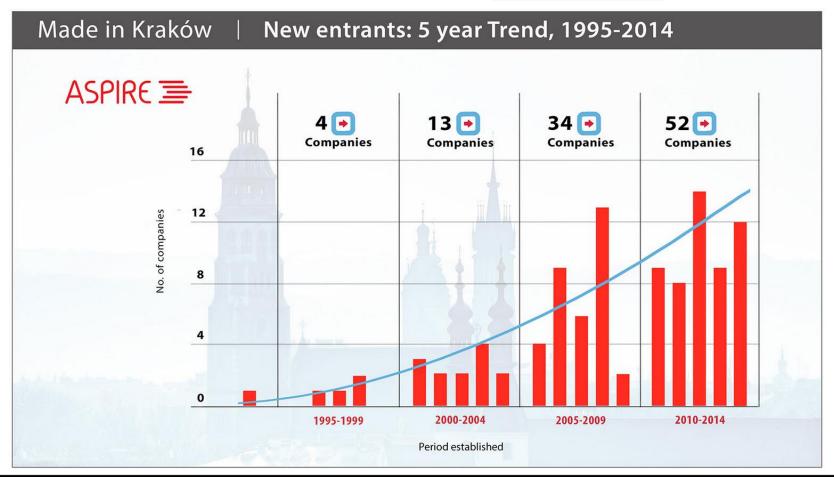
Senior Remuneration Consultant



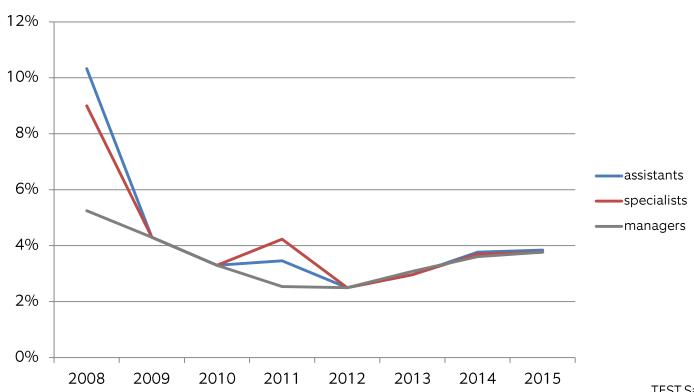
Investors coming into town are buying off our employees

WE NEED TO KEEP RAISING SALARIES TO KEEP OUR STAFF!

ASPIRE HOW FAR CAN WE GO?



Average raise rate in SSC/BPO



Source: TEST Salary Survey 2008-2015

Some of our positions are very pricey

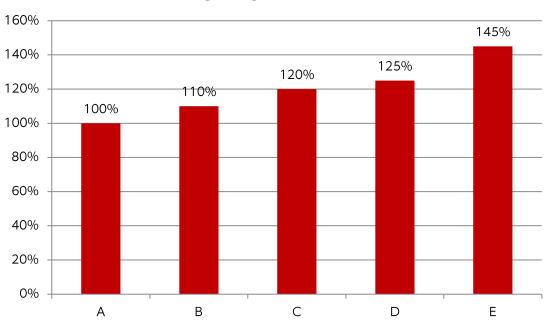
IT USED TO BE MUCH CHEAPER!

ASPIRE = HOW FAR CAN WE GO?

Language	Poland	Kraków	Language	Poland	Kraków
English B1-C2	78,73%	84,28%	Czech B1-C2	0,33%	0,41%
German B1-C2	12,05%	10,61%	Danish B1-C2	0,04%	0,06%
Italian B1-C2	1,27%	1,92%	Portuguese B1-C2	0,21%	0,36%
Spanish B1-C2	2,02%	2,68%	Slovak B1-C2	0,15%	0,31%
French B1-C2	2,81%	4,34%	Croatian B1-C2	0,12%	0,21%
Norwegian B1-C2	0,07%	0,13%	Serbian B1-C2	0,10%	0,16%
Dutch B1-C2	0,14%	0,18%	Hungarian B1-C2	0,05%	0,10%
Russian B1-C2	6,69%	5,30%	Greek B1-C2	0,08%	0,11%
Swedish B1-C2	0,11%	0,19%	Romanian B1-C2	0,03%	0,09%
Bulgarian B1-C2	0,08%	0,07%	Finish B1-C2	0,02%	0,04%

Source:

Language premium



A - English

B - English + Spanish, Portuguese, Russian, Italian

C - English + French

D - English + German, Arabic, Croatian, Czech, Estonian, Greek, Latvian, Romanian, Slovak, Slovenian, Swedish, Turkish, Hungarian

E - English + Danish, Flemish, Norwegian, Finish, Dutch

> Source: TEST Salary Survey 2015

Over 30% of Krakow business centres' headcount is in IT → 13.000 FTEs

8-13% staff turnover in ITO

2,498 openings in Kraków – 655 of them in IT

2,200 IT graduates in Małopolska

Polish & local economy are growing fast

SOON IT WILL BE NO CHEAPER HERE THAN IN OUR HQ!

Labour cost €/hour

(excluding agriculture & public administration)

	2004	2008	2012	2013	2014	2014 non- wage costs	change 2014/2013
EU-28	19	21,5	23,9	24,2	24,6	24,4%	1,4%
Germany	26,8	27,9	30,5	31	31,4	22,3%	1,5%
France	28,2	31,2	34,3	34,3	34,6	33,1%	0,7%
Poland	4,8	7,6	7,9	8,1	8,4	18,7%	3,8%
UK	21,5	20,9	21,7	20,9	22,3	16,5%	6,7%

THANK YOU

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